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MUA recognised as leading underwriter

MUA Insurance Acceptances has been named as the leading South African Underwriting Management Agency (UMA) for Specialised High Value Executive Vehicles in the 2013 PMR.africa survey of UMAs.

MUA received the Diamond Arrow Award for achieving a score of 4.30 out of 5.00 in the survey of 120 companies conducted among short-term broker firms and short term insurance companies throughout South Africa.

Christelle Fourie, Managing Director of MUA Insurance Acceptances, says she is thrilled that the company has been recognised for its strength in providing tailor-made risk management solutions for the executive motor vehicle market. "We place a lot of effort to fully understand the specific needs of this market and take pride in establishing solid relationships with key industry players to ensure we can offer all-encompassing solutions."

"It is highly rewarding to have MUA's ability and expertise acknowledged by industry stakeholders. This award is a testament to the dedication and incredibly high work ethic of the company and its employees," says Fourie.

One-on-one telephonic interviews were conducted with respondents who were asked to perceive the strengths and weaknesses of the companies on the following 11 attributes: adaptability; attitude; competence; confidence level of the underwriter; financial strength of the underwriter; full authorisation to accept/agree to claim; innovativeness; know-how of advisors; quality; reputation and speed.

The purpose of the awards is to celebrate excellence and acknowledge industry leaders in order to set a benchmark for others in the industry. Through the awards PMR.africa aims to create an opportunity for companies and institutions to recognise a team or division for all their hard work.

"We hope this award serves to motivate our brokers and employees to continue their efforts and work towards leading in other categories next year," concludes Fourie.

Author: Empire Communications